

Agenda Item 32.

TITLE	Wokingham Integrated Partnership Update
FOR CONSIDERATION BY	Wokingham Borough Wellbeing Board on Thursday 10 th December 2020
WARD	None Specific
DIRECTOR/ KEY OFFICER	Katie Summers, Director of Operations, NHS Berkshire West Clinical Commissioning Group (CCG), Wokingham Locality and Matt Pope, Director of Adult Services, Wokingham Borough Council

Health and Wellbeing Strategy priority/priorities most progressed through the report	<ul style="list-style-type: none"> • Reducing social isolation and loneliness • Narrowing the health inequalities gap
Key outcomes achieved against the Strategy priority/priorities	<ul style="list-style-type: none"> • Improved physical health of adults • Creating healthy and resilient communities • Support and collaboration of partners • Those most deprived will enjoy more years in good health • Greater access to health promoting resources

Reason for consideration by Wokingham Borough Wellbeing Board	To provide the Board with an update on Wokingham Integrated Partnerships activities
What (if any) public engagement has been carried out?	N/A
State the financial implications of the decision	Nil

RECOMMENDATION That the Board notes the update provided
SUMMARY OF REPORT As Health and Social Care, colleagues have been hard at work following Wave 1 and are currently engaged in supporting Wave 2, Winter Pressures and COVID-19 Winter Plan. The partners are reasonably assured we can manage through the winter, fulfil our Care Act obligations and the requirements of the Winter Plan. Our success is co-dependent on the performance of all of the partners.

This year has been challenging for the whole country, especially the health and social care system. The upcoming Winter has required the local authorities and our partners to develop several winter plans. As a system, we have developed the Better Care Fund Winter Pressures Fund and the COVID-19 Adult Social Care Winter Plan.

The COVID-19 Adult Social Care Winter plan has been submitted to the Department of Health and Social Care, on time. The plan was developed as a system, with support from Berkshire West Clinical Commissioning Group, Berkshire Healthcare Foundation Trust, the voluntary sector, our Primary Care Networks and neighbouring local authorities. Following this process, the system partners feel that, generally, we are prepared and organised to meet all of the key areas of the plan.

These plans have resulted in extra services being worked developed and teams around the Health and Social Care System expanded. Below is a summary of the work which is being done to support Customers in Wokingham over the Winter.

- **VCS Mental Health Pilot (Wokingham Borough Council, Citizens Advice)**

Using a Population Health Management approach, it has been noted that there has been an increase in the number of people in the borough who are reporting that they have issues with their mental health (increasingly, there have been reports of anxiety and depression).

A pilot has started, with Citizens Advice offering support to people to deal with some of the causes of their Mental Health Issues (for instance, debt, housing and benefits advice) and offering onward referral to other voluntary sector organisations, specialist mental health voluntary sector organisation (due to be commissioned shortly using Better Care Funding) and on to the specialist Mental Health services should they be required.

- **PHM Analyst**

Many of our most useful insights during the pandemic have been gleaned from the work of analysts around the system, putting together data from multiple partners. This Population Health Management approach has been used to guide our approach locally and has been shared as best practise with other systems.

In an effort to support better integration of data, and proliferate the use of the Population Health Management, the Partners have decided to fund a full-time analyst. This analyst will support with these key tasks (amongst others):

- Cohorting of our Multi-Disciplinary Team Meeting
- Support for all the projects within the BCF programme to be led by a PHM approach
- Prepare Health Inequalities profiles for each PCN

Alongside several other tasks. This post will be recurring.

- **Primary Care Network Social Workers (Wokingham Borough Council)**

The council will hire 2.5 FTE social workers to support an increase in the frequency of MDT meetings. Increased social work presence will allow PCN leaders to have a 'go-to' person for support with social care, allow for regular meetings with social prescribers and the voluntary sector and Primary Care Network leaders. This will support the Wokingham Integrated Partnership Programme to achieve its priority of Primary Care Network development and Integrated Care Network development. These will be recurring posts

- **Increased Geriatrician Support (Berkshire Health Foundation Trust)**

The Wokingham Integrated Partnership has agreed to fund an enhanced medical capacity in the Consultant Geriatrician team: from 0.2 FTE to 0.8 FTE, providing 4 day's cover per week to support Wokingham Rapid Response into care homes. The 2nd Wave of COVID has already had a huge impact on the need for geriatrician support for hospital type treatments, including O₂ and Dexamethasone, which allow COVID positive patients with compromised respiratory function to remain in their place of residence. The additional hours will also enable Multi-Disciplinary Teams to have access to Geriatrician advice on complex or challenging cases.

- **Medication Only Calls (Wokingham Borough Council)**

There are a small number of occasions when people are delayed in being discharged from hospital, or end up becoming a Non-Elective Admission, as they need extra support with medication only calls. Better Care Fund Winter Pressures finances have been made available to fund these calls.

- **Cancer Champions (Involve)**

Involve has developed a holistic model that provided a framework to support people affected by cancer, that included those with the disease and their carers who often feel overlooked. It includes people with all types of cancers. Their delivery model has 4 elements of support these are:

- Monthly meet-ups
- Peer-to-Peer Support
- Online Support
- Signposting

- **Increased Staffing at the council- Including Discharge to Assess (Wokingham Borough Council)**

Better Care Fund Winter Pressures funding, as well as COVID-19 funding has seen an increase in the number of staff which will be available to the council to support hospital discharge and also to support a reduction in Non-Elective Admissions. Extra Occupational Therapists and Social Workers are being hired currently to fulfil these roles.

- **Home from Hospital increased service (Age UK)**

The Home from Hospital service, which settles people at home following a visit to the hospital. This service will also support the person with onward links into the community and other voluntary sector organisations.

Better Care Fund Winter Pressures funding has been awarded to this service to increase the number of days that the service is available (now 7 days), increase the number of hours that the service is in operation and also increase the duration of the support offer.

- **Discharge to Assess block bed booking and block home care booking (Wokingham Borough Council)**

To support pressures in the system, it has been agreed by the system that it is appropriate to block book beds and home care hours to support discharge from hospital. The Home

Care block is up and running. Our commissioning team are currently assessing options for the residential and nursing block beds.

- **Infection Control Nurse (Berkshire Health Foundation Trust)**

Following the first wave of COVID-19, it was established that care providers in the community (in both care homes and home care) would benefit from further infection control nursing support. To enable the West of Berkshire care providers to receive this support, it was agreed that all three local authorities would fund further infection control nursing from our partners at Berkshire Health Foundation Trust. In Wokingham, the Better Care Fund is being used to fund this support.

Partner Implications
N/A

Reasons for considering the report in Part 2
N/A

List of Background Papers
N/A

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